Cyber Security Professional with over 3 years of experience specializing in networking, access control, server management, and active directory. I am excited to begin my transition into Cyber Security, with my acquired Associates of Cyber Security and foundational skills in risk management and network security.

**Education**

**2021 – May 2024 | Associate of Science in Cyber Security | Sullivan University**

* Degree was focused on digital and information security disciplines.
* I focused on network security, ethical hacking, vulnerability assessments, firewall configuration and administration, and digital forensics.
* This degree also had in depth training of Active Directory Group Policy authoring and deployment, as well as developing login scripts.

**Experience**

**Norton Health Care | Louisville, KY**

**July, 2023 – Present | Client / Server Analyst**

* Successful at monitoring and management of critical information technology systems at Norton Healthcare.
* Worked diligently to author several Wikipedia ‘how to’ articles and Standard Operating Procedures to assist my team be more efficient and effective in our day-to-day jobs.
* Worked successfully in an Enterprise level, 3800 server environment. Both virtual and physical, my position is to provide support and security to Norton Healthcare’s most vital business and client care applications.
* Day-to-day operations included user access management to 3800 servers and over 16,000 workstations, ensuring only the users approved to get system access, gains access.
* Utilizing my Cyber Security Degree, I am a respected team member who has offered guidance of vulnerability risk and mitigation efforts.
* Highly skilled in installation of Fortinet firewalls, Aruba and Cisco switches, as well as routers in the data center.
* Skilled in Data Center Facility systems such as generator maintenance, environment monitoring and minor building maintenance.
* In 2023 I was responsible to assist in installation of Cisco UCS equipment, blades, and cabling. (Both Fiber Optic and Ethernet CAT6)
* Help coordinate and organize system and application problem resolutions.
* Excellent at providing service communications to all levels of the organization, internal and external.
* Responsible for assisting in patch management and deployment to Windows OS servers and workstations to reduce risk exposure.
* Help to remediate SCCM patch client failures to ensure all systems are mitigating vulnerabilities.
* Review system and event logs to assist in troubleshooting system problems.
* Successful management and care of over 3,000 virtual machines in VMware vCenter environment, using Windows, Linux, and AIX operating systems.
* Daily management and support for backup system ‘Rubrik’ and ‘Zerto’.

**Creative Realities Inc. | Louisville, KY**

**October, 2021 - June, 2023 | NOC Technician II**

* Worked as an entry-level NOC Technician.
* Responsible for working with end users to install, configure, and manage digital signage application and hardware.
* Troubleshooting included but not limited to, Juniper switches, network CAT5 connections, fiber connections, firewall configurations and DHCP.
* Day-to-day operations included remote connectivity to customer systems, using LogMeIn and Bomgar applications.
* Comfortable in communications with all levels of internal teams and external customers. Applications included SLACK and Microsoft Teams
* Worked with HappyFox ticketing system for incidents and work orders.
* Created technical documentation for processes and procedures within the department.
* Effectively led project support for an enterprise-level customer with over 10,000 sites.

**Skills**

**CompTIA Network + ce**

* Acquired on September 6th, 2024.
* FF53VSNRH2BEQ7SW

**SIEM Tools**

* Successfully implemented SIEM tool “Wazuh” in lab environment, monitoring over ten devices for threats and vulnerabilities.

**Docker**

* Successfully implemented multiple Docker containers running applications such as Wazuh, Pihole, etc.